




Bike Mechanic at The Gear Fix

-  **Location:** The Gear Fix (550 SW Industrial Way Suite 183 Bend, OR 97702)
-  **Pay:** \$19-26 per hour (based on experience, advancement opportunities abound!)
-  **Schedule:** Full-time (4-day work week) **must be available holidays & weekends**

Are you an experienced **Bike Mechanic** who thrives on problem-solving while working on **everything from vintage steel frames to cutting-edge electronic shifting bikes**? Our shop services **ALL types of bikes and riders**, and the **learning never stops**. If you're looking to take your mechanical skills to the next level while working in an **exciting and community focused** environment, we'd love to have you on our team!

What You'll Do:

Bike Service & Repairs:

- **Diagnose and execute** tune packages, wheel truing, spoke replacement, bearing overhauls, tubeless conversions, rotor truing, etc.
- **Install and adjust** brakes, shifters, cranksets, cassettes, rotors, derailleurs, and internally routed cables
- **Overhaul** suspension components, bottom brackets, headsets, and hubs
- **Write service and consignment estimates** that clearly communicate all details to customers and coworkers

Customer Service & Consignment Operations:

- **Inspect, process, price, and sell** *used consignment gear and bikes*, ensuring quality control
- **Assist customers** with bike parts, racks, accessories, and repair recommendations
- Manage **register transactions** and handle inquiries via **phone, email, and in-store**
- Accurately log repairs, service details, and estimates

Shop & Inventory Management:

- Keep **workspace, tools, and inventory organized** for efficiency
- Assist in **monthly audits, inventory restocking, and shop cleaning tasks**
- Maintain **shop tools and machinery**

Community & Team Involvement:

- Participate in quarterly meetings **assist with after-hours clinics and events**
- Keep up with **industry trends and emerging bike technologies**
- Be an integral part of a team that values **quality, craftsmanship, and outdoor adventure**

What We're Looking For:

- ✓ **Bike mechanic experience** with strong repair knowledge
 - ✓ Ability and desire to **diagnose, and repair a wide variety of bikes**
 - ✓ Strong **customer service** and communication skills
 - ✓ A **team player** who thrives in a **hands-on** environment
 - ✓ **Must be available at least one weekend day**
 - ✓ Knowledgeable or keen to learn about **winter gear and service**
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Why Work With Us?

- 🔥 **4-Day Work Week** – More time to ride and recharge!
- ❄️ **Year Round Employment!** – Learn new skills!
- 📅 **Flexible Schedule** – You're not a robot!
- ☂️ **Paid Vacation** and 🏥 **Sick Pay** – Your time is valuable!
- 🦷 **100% Shop Covered Health, Dental & Vision Coverage** – We take care of our team!
- 🐶 **Dog-Friendly Shop** – Bring your pup to work!
- 📖 **Education Stipend** – Keep learning and growing your skills
- 🚲 **Work on Every Kind of Bike** – No two days are the same!
- 🔧 **Gear Discounts & Shop Perks** – Get deals on gear, event registration fees paid, etc!
- 🌱 **Sustainability-Focused Business** – Help reduce waste and keep gear in action
- 🔧 **80 Hours of Paid Volunteering** - A local non-profit of your choice!
- 🧗 **FREE Membership at a Local Climbing Gym**
- 🚲 **Race & Event Fees Covered by Us** - Be a Gear Fix sponsored athlete!
- 👉 **Quarterly Profit Share** - If we're doing well, we make sure you are too!
- 🎉 **Community Events & Training Opportunities** – Be part of something bigger

✉️ **How to Apply:**

Stop by The Gear Fix with your **resume and a cover letter** about why you'd be a great fit for our team.

Please make sure to include the following information:

- The position you are applying for
- Relevant bicycle mechanic experience
- Your general **availability** and **start date**

We are open 10am to 6pm everyday.

OR

If you are currently unable to stop by the shop in person (preferred), please feel free to send your **resume and cover letter** to opportunities@thegearfix.com